

## Industry at the heart of every SGS course

If you are serious about obtaining a travel and tourism job after the completion of your course, choose Sir George Seymour College to study with. With an employment success rate of 94%, you not only gain a recognised qualification but also a very high chance of a position in a wide range of industries - not just travel and tourism!

We aren't just about training, we are about training for real jobs. Assisting you to gain your dream careers also involves tuition on personal presentation, interview techniques, CV preparation and strategies for employment.

Calder and Lawson House of Travel in Hamilton currently has nine Sir George Seymour College graduates working for them.



Stephanie Field (middle back row) who is now the Shorthaul Team Leader (supervising a team of five) started with Calder and Lawson after completing her course in 2004.

Bobbi Clark (left front row) says:

"The course is excellent. It requires you to be focused on the tourism industry in every subject and it is very relevant. Sir George has really friendly and helpful tutors who encourage you to achieve".



At Sir George Seymour College in Wellington a similar relationship exists with APEX (Atlantic Pacific American Express Travel). They employed 12 graduates in 2006 and in 2007 employed another seven. They chose SGS due to the high calibre of students, their standard of grooming and their great customer service and communication skills.

Sir George Seymour graduates currently working for APEX Travel (Atlantic Pacific American Express Travel), Wellington.



## STUDENT SUCCESS

### AUCKLAND CAMPUS

Leonie Hinehau  
Inter-City Coach Lines

Shyla Hona  
Work-away International Florida USA

Carris Davies  
Atlantic Pacific/Amex

Charlotte Mills  
Ticketmaster/Bruce Mason  
Convention Centre

Nikko Sapo  
Flight Centre

Caroline Clarke  
Flight Centre

Lucila Tulafono  
Qantas Airways

Sarah Annett  
Qantas Airways

Atishay Maharaj  
Qantas Airways

Dennelle McCleary  
Air Nelson

Marie Gordon  
HM Customs

Amie Hillis  
Thrifty Car Rental

Kylie Barrett  
Skycity

Samantha Ilewell  
Cosmos Global

Teslyn Conway  
Business World Travel

Alison Hill  
I-site

Markus Wunderlich  
Dive, Fish and Snow

Rachel Tipene  
Holiday Shoppe

Alyson MacDonald  
I-site Auckland Airport

Rebecca Rintoul  
Sunlover Holidays - Brisbane Australia

### HAMILTON CAMPUS

Amy McPhail  
Hilton Hotel Brisbane

Nadia Huitson  
Thrifty Auckland Airport

Matt Hooper  
Holiday Shoppe Bayfair Mall Tauranga

Mitchell Walker  
Air NZ Melbourne

Renae Hoggard  
AMEX Travel

Jessica Hoogeveen  
Skotel Ruapehu

Sophie Williams  
CSA Auckland International Airport

Michael Rangiawha  
Sudima Hotel Rotorua

Amber Rose Jacobs  
Te Aroha Mineral Pools

Pia Nowell  
CSA Los Angeles International Airport

Rebecca Ten Hove  
Avis Hamilton

Trudi van de Molen  
Tahiti Vacations

Melissa Earby  
Rural Tourism Holdings

Kirsty Hutchinson  
Windsor Country Club USA

Jessica Wilcox  
Windsor Country Club USA

Charlie Ashby  
Holiday Shoppe Hamilton

Nicola Hanna  
Travelplan

# Graduates offered positions in America and Australia

Sir George Seymour College also has international relationships with the tourism industry for those graduates who want to travel and work overseas after the completion of their course.

The organisation "Workaway International" offers a work programme with a difference. It offers graduates the opportunity of a lifetime to work in Florida for seven to eight months in a world class country club. New Zealanders are highly sought after around the world due to their work ethic, good humour and self reliance.

In November 2007 sixteen Sir George Seymour graduates started their tourism career at the Boca West Country Club.

This is one of America's largest privately owned country clubs. The award winning community spans 1,400 acres of lush tropical gardens with an array of magnificent residences. It offers four golf courses, 39 tennis courts, a sports pavilion, fitness centre, aquatic centre, several restaurants, bars and shops.

After three weeks of intensive training students will all be working in front line positions, like reception, restaurant and bar staff, resort hosts etc.

Sir George Seymour College's other International industry links are with Hamilton Island on the Great Barrier Reef, Australia and Hallmark Aviation for Air New Zealand internships at Los Angeles Airport.



Wellington students on Workaway International in USA.

## Conference and Events students in action

The Conference and Events students at the Christchurch campus were provided with an opportunity of a lifetime when they were approached to organise the opening night of the Queer Film Festival "Out Takes". This festival ran from 7-13 June and featured 19 films. The opening night was attended by 150 people.



Collection of students from the Christchurch campus

The brief was to organise the opening night of this festival at the Regent multiplex cinema foyer. The five students were responsible for tasks ranging from hiring and buying the equipment (tables, lighting, props and decorations), sourcing funding from sponsors, organising the performers and sending out invitations and thank you letters. On the night itself they served food and refreshments and cleaned up at the end.

The team only had one month to organise the entire event, supervised by their tutor.

The evening was a great success. Simon Fulton, organiser of Out Takes festivals said: "We were really, really impressed at what a smooth, wonderful job the team did at such short notice. Upon arriving in Christchurch, I was amazed to find how much had been done, how organised it all was and how professionally everything was conducted on the night. The sponsorship for the event was impressive - the best ever. In fact, none of the other festival opening nights in any city in the 13 years the event has been running has ever managed to get so much sponsorship."



Christchurch campus students in festive celebrations

# New Auckland Campus

This year we have just relocated the Auckland Campus to the Westfield Downtown Shopping Complex Level 3, in the heart of the Britomart Transport Centre, and surrounded by shops and the largest Food Court in Auckland's CBD.

The campus is a brand new, purpose built, spacious environment with a corporate feel to help start you on your new career. The experienced tutors are all ex industry and like nothing better than to pass on their extensive knowledge and first hand experiences to help achieve your goals. At the Auckland campus there is also a full time Employment Liaison tutor who helps with your CV, interview techniques and other employment related activities.



Westfield Downtown Shopping Complex



View from the student common room

## STUDENT SUCCESS

### WELLINGTON CAMPUS

Zentia Khan  
Workway International Country Club  
Miami USA

Duan James-Turner  
Workway International Country Club  
Miami USA

Stephanie Ewing  
Workway International Country Club  
Miami USA

Nicole Twydie  
Workway International Country Club  
Miami USA

Thomas Koberstein  
APEX Corporate Travel Wellington

Lisa Bishop  
APEX Corporate Travel Wellington

Natalie Heydenrych  
APEX Corporate Travel Wellington

Amanda Taimalelagi  
APEX Corporate Travel Wellington

Rakesh Jina  
APEX Corporate Travel Wellington

Breandan Stempa  
APEX Corporate Travel Wellington

Katherine Hunt  
APEX Corporate Travel Wellington

Hemisha Patel  
APEX Corporate Travel Wellington

Amelia Brown  
APEX Corporate Travel Wellington

Kerry Oflathery  
APEX Corporate Travel Wellington

Chris Webby  
Hamilton Island Resort Australia

Reece Berkett  
Hamilton Island Resort Australia

Niki Caldwell  
Hamilton Island Resort Australia

Tunyane Paorik  
Hamilton Island Resort Australia

Jenna Maney  
Hamilton Island Resort Australia

### CHRISTCHURCH CAMPUS

Anna Roland  
Dolphin Experience Akaroa

Laura Ellingsen  
Whale Watch - Kaikoura

Rachel McAllister  
Active NZ

Natasha Ryan  
i-SITE Visitors Centre

Melody Cairns  
Air Nelson

Ritchell Maxwell  
YHA Manchester

Tonee Ruri  
Evergreen Tours

Angela Quilliam  
Qantas

Beth Butel  
Qantas  
Autumn Martin  
Signature Travel

Erica Brabyn  
i-site Picton

Nicola Ross  
Pacific Horizon Motorhomes

Rachelle Litherland  
Origin Pacific

Julie Murchison  
I-site Visitors Centre Blenheim

# Student Success Story...

## Kate Ferris - Flight Attendant

## Emirates Airlines - Dubai

Kate Ferris started her flying career in Dubai in January 2007 after graduating in December 2006 with the Certificate in Travel and Tourism (Cabin Crew Preparation) at Sir George Seymour College in Hamilton.

After completing a Bachelor of Arts in Wellington, Kate decided she should look for a career that combined her urge to travel, her love for working with people and her experience in the hospitality industry. Becoming a flight attendant was the perfect choice.

While studying at Sir George Seymour College all students are recommended to attend Recruitment Open Days with several airlines. In Kate's case a total of 300 people attended the Open Day of Emirates Airlines and after two days of interviews and team work activities only 15 applicants remained. Kate's appointment was confirmed while she was still finishing her course.

"Studying at Sir George prepared me so well for my job. I felt I had a real advantage during the interview process as we had been practising interview techniques at the college. At Sir George I was taught drills to evacuate an aircraft in an emergency and when I learnt the drills during my training at the airline, I felt prepared and knew what to expect. Sir George also taught me about the hectic but rewarding lifestyle of cabin crew, which I now know to be true" said Kate from Dubai where she is now based.

She started her six week flight attendant training with the airline in January and has since flown to Singapore, Melbourne, Vienna, London, Manchester, Africa and the Middle East.

Reflecting on her role Kate said "This job is crazy because you are constantly on the move, through different time zones and countries, but it is an amazing job and I feel so lucky to have this fantastic opportunity. I have met some great people and seen so many beautiful countries already. I would really recommend anyone to give it a go".



# Graduate with Distinction

This year Sir George Seymour College has introduced the distinction assessment. This assessment is offered to all students who have successfully completed the 25 week Certificate in Travel, Tourism and Business.

This assessment consists of a one hour closed book written exam. Students need to achieve this with a 90% pass rate, which allows them to continue onto step two of the process. The next step is a three hour simulation role play whereby the student acts as a travel consultant. During the three hours they need to respond to emails, clients walking into the "office", answer telephone calls, make reservations, solve problems, provide outstanding customer service and cope with the stress, all with a smile on their face.

Any student who passes this assessment will graduate with Distinction, recognising that this student is highly skilled and motivated to succeed in the travel and tourism industry. This is another example of how Sir George Seymour College works with the students to get them work-ready.

DUNEDIN  
CAMPUS

Danielle Ralph  
Hermitage Hotel, Mount Cook  
Holly Campbell  
Taieri Gorge Railway  
Nicole Hobbs  
Albatross Colony  
Rachel Walton  
Dunedin City Hotel  
Emma Buckner  
Dunedin City Hotel  
Belinda Oswald  
Pacific Blue  
Samantha Johnston  
Fiordland National Park Lodge  
Jessica De Vries  
Fiordland National Park Lodge  
Linton Wallace  
Fiordland National Park Lodge  
Rory Flint  
Value Tours Sydney  
Kate Sweetman  
Value Tours Sydney  
Stephanie McKinlay  
Value Tours Sydney  
Morgan Finlayson  
Value Tours Sydney  
Brooke Hill  
Value Tours Sydney  
Tanya Davis  
Value Tours Sydney  
Ocía Te Rangi  
Value Tours Sydney  
Bridget Wheatley  
Aqua Taxis and Kayaks  
Cecelia Cameron  
Hertz Rentals

# Enter the Amazing Race

If you are passionate about travel and tourism, the Amazing Race programme could be one of your favourite TV programmes, as you check out the amazing destinations the competitors travel to.

Why not join the Sir George Seymour College's "Amazing Race"?

The Auckland campus recently organised their Amazing Race.

It starts with teams all dressed in their chosen attire, like the Seymour Pirates, Toy Soldiers, Builders and the Dream Girls just to name a few. A list of clues, items to collect and disposable cameras are handed out to each team.

Then mayhem follows as 120 students run off in every possible direction in Auckland. The streets of Auckland are normally interesting enough to watch but when you throw in some fluorescent tops, fairy wings, pirate flags etc, it's not hard to chuckle with delight.



SGS Students participating in Amazing Race

The teams have three hours to race around the city and take photos of the team in action. Some of the tasks were:

- Get a photo of your team busking in Queen street.
- Find a statue in Auckland and pose like this statue and get a photo of the whole team in that pose.
- Find the needle in the sky and get a team photo.



The Dream Girls.

Plain clothed agents (i.e. tutors drinking coffee, or hiding amongst the local markets or behind a newspaper) are strategically positioned around the city with the Pit Stop tasks to complete.

When all tasks are complete, students race back to their final destination for a well deserved BBQ and spot prizes. Once all the photos have been developed and points have been added up the winning team of the day is announced.

Similar Amazing Races are held at each Sir George Seymour College campus in New Zealand.

## ATTENTION HUMAN RESOURCE MANAGERS

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